



City of Rocky Mount Administrative Policy

Policy: Electric Rate Schedule – Small General Service

Section:	Fees and Charges	Policy No. X.7.3
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Approved By:	City Council	
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SMALL GENERAL SERVICE SCHEDULE SGS

Availability

This Schedule is available for nonresidential electric service when the Customer's maximum demand is less than 30 kW. Service will be supplied at one point of delivery through one meter provided by the City to record use for monthly billing.

This Schedule is not available for residential, backstand, or resale service. Service will be transferred from this Schedule if the Customer's maximum metered or computed demand exceeds 40 kW in two or more of the most recent twelve billing months. The City may at any time conduct a test or install a demand meter to determine the maximum 15-minute demand.

Neither generating nor converting equipment may be operated by the Customer in conjunction with electric service under this Schedule without prior written approval from the City. The Customer shall install equipment acceptable to the City to protect the City's employees and others and its electrical system prior to receiving such approval. The Customer will be responsible for any injury or damage caused by the operation of such generating or converting equipment. Service is subject to immediate suspension without notice until the Customer has installed adequate protective equipment and received approval from the City for any such equipment.

Type of Service

Electric service is 60 hertz alternating current, either single-phase 2 or 3 wires, or three-phase 4 wires, at City's standard voltages of 240 volts or less.

Monthly Rate

Facilities Charges	
Single Phase	\$ 26.00
Three Phase	\$ 45.00
Energy Charges:	
First 750 kWh	13.2925 ¢/kWh
Next 1250 kWh	11.0678 ¢/kWh
All over 2000 kWh	10.4556 ¢/kWh

Purchased Power Adjustment

Any purchased power cost adjustments for unrecovered power supply and transmission costs will apply to service under this Schedule.

Purchased Power Adjustment	0.00 ¢/kWh
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Sales Tax

North Carolina utility sales tax will be added to charges, as applicable.

Removal of Facilities

If the Customer is not using service or only partially using service, the City may, after notice to the Customer, remove its transformers and other equipment not being used fully and substitute other equipment adequate to serve the Customer.

Minimum Term

Service will be provided for a minimum term of one year except for temporary service. For temporary service, the term of service may be for the period requested by the Customer. In such event:

- (1) Service will be supplied for a continuous period until disconnected, and

- (2) When it is necessary for the City to extend lines, install transformers, or do any other work to supply service, except the installation of metering, the Customer shall pay the estimated cost of such work in advance. The estimated cost shall include labor, materials, transportation and supervision required for furnishing, installing and removing such facilities.

General

Service rendered under this schedule is subject to the provisions of the service regulations of the City.

Liability

The City does not guarantee or warrant continuous electric service, and expressly disclaims any such warranty, express or implied, to provide continuous service. The City shall use reasonable diligence to provide uninterrupted service, and having used reasonable diligence shall not be liable to any consumer for damages for failures in, interruptions of, or suspension of service, including, without limitation, surges. The City reserves the right to suspend service without liability on its part at such time, for such periods, and in such manner as may in its judgment be required for the purpose of making necessary repairs on the lines or other parts of its system.

Power Quality

The Customer agrees that should it use any part of the power delivered for processes that create power quality issues, such as harmonic problems, voltage flickers, or voltage fluctuations, that negatively impact the City's electric system, the Customer will install and maintain proper regulating, controlling and auxiliary apparatus and devices necessary to correct any problems created by Customer's processes or equipment. Should Customer, after written notice from the City, fail to correct any problems created by power quality issues, the City may choose to exercise one of the following options:

- Make electric system enhancements that would mitigate problems created by Customer. A 2% facilities charge will be billed to Customer monthly based on improvement costs necessary to mitigate problems created by Customer.
- If Customer refuses to make necessary improvements or pay the City a facilities charge for improvements, the City may elect to discontinue service.

- Should Customer facilities create a problem on City's Electric System that must be dealt with immediately, City shall have the authority to disconnect service promptly. The City shall take reasonable measures to notify the Customer as soon as practical so Customer will have an opportunity to correct the problem(s).